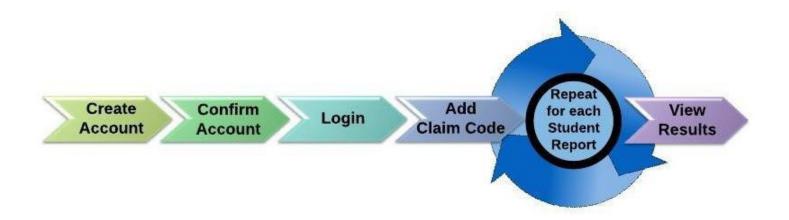
## What You Can Do with the IAR Parent Portal

The Illinois Assessment of Readiness (IAR) Parent Portal provides parents and guardians online access to your child's performance on the Illinois Assessment of Readiness tests. After creating and confirming your account, you will be able to log in to the IAR Parent Portal. You would then enter the code found on the paper copy of your student's Individual Student Report (ISR) to view your student's test results and explanatory information. You will also be able to access results for multiple administrations and students starting from the Spring 2021 Illinois Assessment of Readiness for English Language Arts/Literacy and Mathematics (ELA/L and Math).

Overall, the IAR Parent Portal offers a secure and convenient way to access test results for your student(s). The diagram below shows the process for gaining access to and using the IAR Parent Portal. We will talk about each step in more detail on the following pages. Creating and confirming your account is a one-time process, but once you have your account set up, you will have unlimited access to the other activities covered in this guide.



#### Start Here

If you need to create a IAR Parent Portal account, go on to page 2.

If you already have a IAR Parent Portal account, skip to page 3.

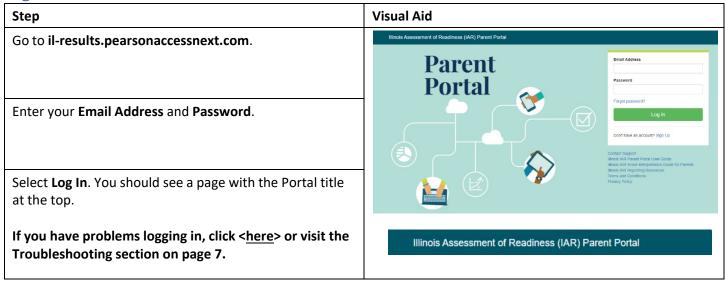
#### Create an Account

## Step Visual Aid Using a computer or mobile device, go to il-results.pearsonaccessnext.com **Parent** and select the Sign Up link. **Portal** For reference, also note on this screen the link directly below about more information on reporting. On the next screen, enter your First Name, Last Name, First Name Email Address, and an initial Password. **Password requirements: Last Name** • Minimum 8 characters • at least one upper case letter **Email Address** • at least one lower case letter at least one number Password Select Create Account. You will see an onscreen message. A system-generated email will be sent to the email Create Account address you entered that contains a link to confirm your account. Thanks for joining the parent portal! If you have a problem creating an account, click <here> We've sent an email to the provided email or go to the Troubleshooting section on page 7. address. Please click the link in the message to activate your account.

## Confirm your Account

Step	Visual Aid
Access your email account that you used to create your IAR Parent Portal account.  Find the "Please Confirm Your New Account" email from noreply@pearsonaccessnext.com. Be sure to whitelist this sender for future emails and add Pearson to your address book.	noreply@pearsonaccessnext.com  Thu, Aug 8, 3.04 PM (5 days ago)  Dear Michael,  Welcome to the Parent Portal! You must confirm your email address before accessing the system. Follow this link to confirm your account.  Do not share you email or password with anyone, as it serves as your secure access to the system. You may change your password at any time by using the reset password functionality within the Parent Portal site.  Sincerely, Pearson
If you didn't receive the email, click < here > or go to the Troubleshooting section on page 7.	
Select the confirmation link within the email to activate your IAR Parent Portal account and return to the Login page.	

# Log in to Your Account



#### Add a Claim Code

## Step **Visual Aid** Locate the Claim Code on the paper copy of your ILLINOIS ... student's Individual Student Report(s). The same claim code will work for ELA/L and Math results. If you don't have a claim code ready, click <here> or visit the Troubleshooting section on page 7. Visit the IL Parent Portal at https://ilresults.pearsonaccessnext.com and use the following code to access your child's performance results online. zrgP84FXD5nr Enter the Student's First Name, Last Name, Date of Birth, and Claim Code exactly as it is printed (including case Find Test Results sensitivity) on the Individual Student Report, in the appropriate fields in the Find Test Results section of your Student's First Name IAR Parent Portal account. Select **Find Results**. Your student should then be listed on Student's Last Name the right of the screen. If the student's result is not found, click <here> or visit Student's Date of Birth the Troubleshooting section on page 7. mm/dd/yyyy Claim Code If the student's name or date of birth is incorrect on the Individual Student Report, click <here> or visit the Troubleshooting section on page 7.

# View Results

Step	Visual Aid
Under My Student's Test Results, review the test(s) your student took and their overall numerical score and performance level.  For more information on how to interpret the results, select the link to the Parent Score Interpretation Guide located on the right side of the screen.	My Students' Test Results
	SAMPLE STUDENT  Spring/Fall 2021 Grade 03 English Language  © Click for a video overview of your child's test results.  SAMPLE STUDENT  Spring/Fall 2021 Grade 03 Mathematics  © Click for a video overview of your child's test results.
In addition, results will include a link to a personalized video that provides a step-by-step overview of your student's results. The video link will take you to a combined video showing all IAR results for your child during that administration.	SAMPLE STUDENT  Spring/Fall 2021 Grade 03 Mathematics  © Click for a video overview of your child's test results.  Click for a video overview of your child's test results.
When you are done viewing the results for a student, use the IAR Parent Portal title or the Back button on your browser to return back to the main screen to enter a different Claim Code for another student (if applicable). If you are done with all students, select the Log Out option from the menu appearing when selecting your email address inthe upper right-hand corner.	Illinois Assessment of Readiness (IAR) Parent Portal  Sample_email  Profile  ning it may only be share  Log Out

Changing Your Account Profile

Step	Visual Aid
If at any time after successfully logging in you want to edit the name or password associated with your account, select your email address in the upper right hand corner, and then select <b>Profile</b> from the dropdown menu.  On the following screen, enter changes to your names and/or your password in the appropriate fields, and then select <b>Save</b> and/or <b>Update Password</b> .	Profile  Log Out  ard or media.  First Name  Madison
Note: You can't change the email associated with your IAR Parent Portal account. If you can no longer access that email address, you will need to create a new IAR Parent Portal account.	Last Name  BDDVIDLN  Save  Current Password  New Password  Confirm Password  Update Password

Troubleshooting
Use the table below for issues with your account or access to test results.

Issue	Resolution
The system said my email address is already in use for an existing account when attempting to create a new account.	You may have already created an account for the IAR Parent Portal. Try logging in. If needed, use the <b>Forgot password?</b> link on the login page.
I didn't receive the initial email to confirm my account.	<ol> <li>Try these steps:</li> <li>Check your spam or junk mail folders</li> <li>Try creating a new user account with the email you used initially tried to use to setup your account. If you receive a success message, this may indicate the account wasn't created or the email was entered incorrectly. You should check to see if you receive an email. Or, If you receive a message stating "Email address is associated with an existing account." go on to next step.</li> <li>Add Pearson to your address book.</li> <li>Contact Pearson Customer Support.</li> </ol>
I received an "Account Not Verified" message when trying to log in.	You will need to verify your account by following the link sent in the initial email. Select the Log Out option from the menu appearing when selecting your email address in the upper right hand corner, click the link in the email to verify your account, and login again. Note: if you still see the "Account Not Verified" screen, try logging out and back in again.
I received a "Supplied credentials are invalid. Email address or password was incorrect." message when trying to log in.	<ol> <li>Try these steps:</li> <li>Click on the Forgot Password link on the login screen. If you receive the email, reset your password and try to login again.</li> <li>Try creating a new user account. An email address could have been misstyped when creating the new account or the account may not have been initially created.</li> <li>If you receive an "Email address is associated with an existing account." message after completing steps 1 &amp; 2, please Contact Pearson Customer Support.</li> </ol>
I forgot my password.	Select the <b>Forgot password?</b> link on the login page. You will be prompted to enteryour email address, and a new system-generated email will be immediately sent to you with a new link to reset your password. Please use the link in the newest email, and do not use a previous password.
I don't have my student's ISR. The ISR doesn't include a claim code.	You will need an ISR that includes a claim code to add student results to your account. Only supported administration ISRs have a claim code included. If the ISR does not include a claim code for the IAR Parent Portal, you will not be able to add the results. Check with your child's school or teacher if you do not have a claim code to confirm you have the supported administration ISR.
I received a Student Results Not Found message.	Verify the first name, last name, date of birth, and claim code match exactly as they appear on the ISR. If problems still exist, please reach out to your school/district.
The student's information on the ISR is incorrect.	If you are sure the ISR is for your student, go ahead and add the student's results to your profile and then contact your school/district to make the name change. You will see the name change reflected in IAR Parent Portal after the school/district updates it in the administration database. If you are not sure the ISR is for your student, please contact your school/district.